



The Linen Story



In 2024, BHP engaged our ESS team to swap out linen across 5,000 rooms due to an upgrade across their Western Australian Iron Ore (WAIO) portfolio.

We quickly recognised that the linen upgrade project presented an incredible opportunity to do some good, socially and environmentally. Leveraging our size, network, partnerships and national reach, we set out on a mission to repurpose the linen rather than letting it end up in landfill.

Textiles are a significant contributor to carbon emissions when discarded into landfills, they also have the lowest recovery rate of all waste kinds (ScienceDirect, 2023). This, coupled with the fact that there is a large need for warm linens and bedding for Australians doing it tough cemented our focus on ensuring the linen did not go to waste.

Over the course of 8 months, and with many team members involved, we successfully diverted 40 shipping containers full of linen from the landfill.

Almost 140,000 pieces of linen

Weighing in at almost 40 tonne (39.3)

Diverted just over 112 tonne (112.4) of carbon emissions from the environment

55 total containers of used linen collected

15 discarded due to unsalvageable contamination

REDISTRIBUTED

40 containers
(consolidated into 25 containers of clean folded linen after laundering)

DONATED

Vinnies
1*40ft

Foodbank WA
3*40ft

Perth Community Clothing Recycling Wholesaler (PCCRW)
1*40ft

REPURPOSED ACROSS OUR SITES

Olympic Dam
15*40ft

Bay Village
1/2 container

Edjudina
1/4 container

Tefler
1*40 ft

Nolan's Project
2 (1*20, 1*40ft)

Partner Testimonials

FOODBANK WA

Three 40ft containers with over 100 tubs of good, clean linen were donated to Foodbank WA. Presenting Foodbank WA with the opportunity to distribute 18,969 pieces of towels, bathmats, sheets, pillowcases and comforters throughout their network.

Foodbank WA reached out to their network of agency partners to advise they would have 'linen packs' available, and within 45 minutes they had received 600 orders! This demonstrated that the need for good quality bed linens is strong, and with a very short amount of time, they had taken orders for the entire 3,344 linen packs produced.

Foodbank WA Impact

COLLECTIVE IMPACT

3*40ft

shipping containers

3,344

linen packs produced via **Jason Windows** team of volunteers: fitted sheet, top sheet, quilt, pillowcase, bathmat, bath towel



AGENCIES

Over 74 agencies, within Perth, Regional and Remote communities also received linen.



PERTH INTEGRATED HEALTH

The community's team have been able to provide complimentary linen products to participants in our NDIS system who are doing it tough with the rising costs of living and expenditure. This additional support is even more timely as we enter into the cooler months.

Distributed through the Support Coordinator's program, participants expressed their heartfelt thanks and appreciation with amazing comments like how soft and usable the products are to their daily lives.

We have extended the support to two external housing providers whom we work closely with. They have then gifted these packs to the people within their various accommodation complexes in the Perth metropolitan region. Happy Health Care, Ahana Care and the Perth Integrated Health Group are appreciative of the outreach opportunity provided to us.

LAVERTON COMMUNITY

An overwhelming response from the community as they came in from country to receive the linen packs.

The smiles on their faces were amazing – the genuine appreciation for the gift was something else. When food is in such scarcity – the prospect of purchasing linen is not even on the cards, and very much a luxury.

A Thankyou for CGA



On behalf of the St Vincent de Paul Society WA,

I want to extend our sincere thanks to Compass Group for your generous donation of a sea container of good-quality, laundered ex-mine site linen for Emergency Relief.

This substantial donation, including 1,800 bath towels, 190 shower curtains, 720 comforters, 3,000 pillowcases, 750 flat sheets, and 1,000 fitted sheets, will enable us to assist more than 800 individuals across the Perth metropolitan area. With the colder weather now upon us, the comforters in particular have provided immediate warmth and relief for those doing it tough.

A significant portion of these items have already been distributed, with the remainder set to be delivered over the coming months. Distribution has been coordinated mainly through our metro area Conferences via our Emergency Relief program, which operates statewide although for these items, we are focusing on the northern suburbs through to Mandurah, responding to people in crisis who have reached out for support.

In addition, items have also been made available through our specialist services, including:

Passages Youth Engagement Hub

supporting young people aged 12–25 who are experiencing, or at risk of, homelessness

Tom Fisher House

providing overnight accommodation and support for adults experiencing chronic homelessness

Wandjoo Bidi

provides accommodation for people sleeping rough and experiencing homelessness in the Perth metro area

Thanks to Compass Group Australia's support, individuals and families have been given not just practical essentials, but dignity, warmth, and the sense that someone cares. This is the kind of impact that makes a real difference and we would be thrilled to explore opportunities to work together again in the future.

Robert Fell, Manager Distribution Centre Operations, WA



On behalf of PCCRW community,

The towels were converted into rags and distributed to local mechanics and other relevant industries.

Bedsheets and pillowcases were given free of charge to members of the African community, who often send these items to their home countries for reuse. Comforters were also distributed in a similar manner.

A portion of the blankets was donated to local pet rescue centres, and we still have some remaining which will soon be sent to Africa.



Sea Container	Product	Average Count/Tub
40ft	Bath towels	300
	Blankets	50
	Comforter	60
	Pillowcases	1500
	Flat sheets	250
	Fitted sheets	250